

ANIMAL MATTERS INFORMATION SHEET

FEES

Our fee for Animal Communication is currently £50.00 per animal. This fee covers the initial communication with your animal, the feedback telephone call a day or two after the communication, and the follow up telephone call which takes place on a mutually convenient date, usually between one to four weeks after the initial communication.



PAYMENT

We ask for payment in full after your initial instructions to us and prior to the communication taking place. This can either be by cheque made payable to "Animal Matters" and posted to **Animal Matters, 5 Fern Terrace, Haslingden, Rossendale, Lancashire, BB4 5DY**. Alternatively, you can pay through our website: www.animalcommunication.co.uk using the PayPal facility. You can find the relevant PayPal button under the "Book A Consultation" section of our website.

HOW TO ARRANGE A COMMUNICATION WITH YOUR ANIMAL

You can either email us through our website: www.animalcommunication.co.uk or via animalmatters@aol.com. Please include in your email, two or three good clear photographs of your animal, preferably showing their eyes clearly without flash reflection or red eye reflection, the questions (maximum 10 questions) that you want answering, and/or any comments that you wish to pass on to your animal, and of course your animal's name!!

Please include any history about your animal that you think is relevant. Please also include your telephone number so that we can contact you to arrange the date and time for the communication to take place.

Alternatively, you can telephone us on: 01706 210257 to make arrangements and post the photographs and questions to the address above.

WHAT TO EXPECT DURING A COMMUNICATION

We try wherever possible to do the communication when you can be with your animal so that you can observe any body language that may occur. We do not do the communication live over the telephone as we find we can get deeper messages from the animal whilst using our current methods.

During the communication you may witness your animal doing any or all of the following: Staring directly at you, lying down and going into a deep relaxing sleep, bodily twitching, yawning, stretching, licking and chewing, or generally becoming calm and relaxed. Sometimes animals do none of the above, and carry on doing what they normally do, while the communication is happening. Animals are perfectly capable of doing this and can still communicate effectively with us at the same time.

HOW WILL YOU KNOW THAT WE'VE COMMUNICATED WITH "YOUR" ANIMAL?



During the communication, your animal will give us information which you will understand. This may be descriptions of things, places, etc, or it may simply be a description of their personality or what they like doing.

They may also identify themselves to you by the messages that they give us for you.

WHAT ELSE HAPPENS DURING A COMMUNICATION?

Animals may not always want to discuss what has happened to them in their past, as it may be too upsetting to them, or of no importance, as they very much live in the present moment, and are trying to teach us to do the same thing. Don't be disappointed if they don't give detailed information about their past. What matters is helping them to heal and allowing them to communicate with us about what is important to them.

Sometimes animals take the opportunity of communication to get their messages across to you, and what may be important to you isn't always important to them, their priorities may be different. Please don't be disappointed if this is the case, and try to approach the communication with an open mind and allow your animal to communicate whatever they feel necessary without judgement.



WHAT ANIMAL COMMUNICATION CAN DO FOR YOUR ANIMAL

Animal Communication can help your animal in so many ways. It can give them a "voice" and allow them to express emotions in a healthy way that they have been unable to express before, other than through bad behaviour or sadness or depression.

It can allow the animal to show us physical symptoms which may have gone undetected previously, so that you can take them to the vet.

It can strengthen the bond between you and your animal

It can create a better understanding of an animal's perceived behavioural problems by bringing the true cause to light.

These are just a few of the possibilities. We also use other techniques alongside animal communication to help your animal heal.

WHAT WE WILL NOT DO AS ANIMAL COMMUNICATORS

We always put the animals first in this process. We will not, and cannot, force animals to do anything against their free will just to suit their person's wishes or desires. We see our role as mediators between your animal and you, and we try to help you all reach a mutually beneficial compromise.

Animal Communication is never a replacement for veterinary care. If you think your animal is unwell you must seek veterinary help first and foremost.



Thank you for your business.

Elaine and Sue